

## What is Live Help?

Would you like to get directly in front of visitors to your website? Are you looking to improve your web sales or customer support experience? **Live Help** is designed to make these wishes a reality. By enabling your organization's sales or support staff to field live requests for assistance **Face-To-Face**, MegaMeeting **Live Help** puts you one step ahead of your competition.

*Only  
\$200  
Per Month*



## How it Works

### Customer Side

Simply place a button that links to **Live Help** on your website. When visitors click the button they will have the opportunity to complete your customizable form, gathering the information necessary for your team to best address their questions.

### Representative Side

When the **Live Help** Request Form is filled out, your customer service or sales reps will immediately be notified that someone is waiting to be helped. As soon as one of your customer service or sales reps accepts the **Live Help** request, your prospect or customer will be taken into a live **MegaMeeting** meeting room to meet face-to-face with the representative that accepted them.